



Ontrack® Data Recovery

Real Solutions for Virtualized Data Loss

Data loss incidents can be even more destructive when they occur in virtualized environments. Only Ontrack Data Recovery services offer the technology and expertise to recover data from virtual machines and servers.

Virtualization software, such as VMware® and Microsoft® Hyper-V, has enabled organizations to consolidate servers offering significant benefits and cost savings to a rapidly growing list of users.

Despite advances in server hardware and storage, data loss is still prevalent with any of these types of systems. This type of data loss is often more destructive as multiple virtualized systems are affected by the loss of a single physical server or storage device. The amount of valuable data on one physical system is much larger in a virtualized environment.

Through its Ontrack Data Recovery services, Kroll Ontrack is uniquely positioned to help recover data from VMware, Citrix®, Microsoft® Hyper-V and other virtualized systems. Ontrack Data Recovery engineers and developers have crafted the tools necessary to recover files from all types of file systems and provide the best possible data recovery solution to customers. Ontrack Data Recovery offers free initial consultations and remote, in-lab and on-site services for virtualized data recoveries.

Ontrack Data Recovery experts are able to recover data from any virtual machine, server or system; including:

- » **Virtual infrastructure:** VMware Infrastructure™ 2 and 3, VMware vSphere™ 4 and 5, Virtual Desktop Infrastructure/View, Microsoft® Hyper-V
- » **Virtual servers:** VMware Server™, VMware ESX™, Microsoft® Hyper-V, Citrix XenServer and Oracle® VM
- » **Virtual file systems:** VMFS, NTFS, FAT, EXT, MAC, etc.
- » **Virtual workstations:** VMware Workstation (all versions), Virtual Desktop Infrastructure/View

As the world's first provider of data recovery services for virtualized environments, Ontrack Data Recovery experts have recovered hundreds of virtual machines from various configurations in locations around the world.

Common Causes of Data Loss in Virtualized Environments

- » File system corruption
- » Deleted virtual machines
- » Internal virtual disk corruption
- » RAID and other storage/server hardware failures
- » Deleted or corrupt files contained within virtualized storage systems

Virtualization brings an extra layer of complexity to a host system and when data loss occurs within a virtual machine, it is critical to select a data recovery provider that is experienced in data recovery for virtualized systems. By utilizing the industry's largest team of data recovery engineers and an unmatched suite of custom data recovery tools, your virtualized data loss situation can be evaluated and in many cases recovered in a matter of hours via our in-lab, on-site or remote data recovery services.

Ontrack Data Recovery Service Benefits

- » **Recover** data from virtually any type of data storage device – from hard drives, flash and SSD drives to servers, NAS, SAN and virtual systems
- » **Minimize** downtime through fast turn-around times, emergency service options and the industry's only lab-quality remote data recovery service
- » **Report** all recoverable files and the condition of each file as part of the evaluation before you pay recovery fees
- » **Track** the progress of your recovery online through Ontrack® Online
- » **Protect** your valuable data from unauthorized access through award-winning security protocols