

Smartphone and Tablet Repair Technician

Location: Katowice

Wondering how your work will look like?

Imagine that you are...part of a global organization*repairing smart phones and tablets, primarily Apple, Samsung and Huawei, in order to get access to the customer data * responsible for diagnosing faults within devices* organize spare parts needed for repair * using English every day in communication with Kroll Ontrack employees all over the world* working WITH your managers, not FOR them

Requirements:

- At least 3 years' experience in a similar role
- Desirable education: electronics technician
- Soldering skills
- Good knowledge of English (B2)
- Smartphone hardware experience
- Excellent knowledge of Apple, Samsung and Huawei devices
- Ability to work within a team and to use your own initiative
- Demonstrate a keen desire to learn and develop new skills
- Thorough, attention to detail and a desire to maintain high quality
- Excellent organization and prioritization skills

Nice to have:

- Understanding of operating systems for mobile devices (iOS, Android)
- Familiarity with device configuration and management
- Working knowledge of backup and archive management of mobile devices and related software tools
- Experience in defining repair processes e.g. as a technical supervisor

We offer:

- International working environment which combines innovative services with cutting-edge technology
- Fun and friendly fast paced atmosphere (board games, card games, console games, whatever tickles your fancy – we've got it!)
- Attractive package of benefits , i.e. contribution of costs of a private medical care (Medicover) and a sports card (Multisport)
- Good coffee and Sweet Monday every week!

Don't hesitate! Send us your resume and cover letter in English to: praca@krollontrack.pl

Kroll Ontrack is a technology software and services company serving both the Data Recovery and Legal Technologies markets. As the world's largest Data Recovery company, **Kroll Ontrack** boasts international in-lab services with clean room facilities as well virtual on-site services through Remote Data Recovery. **Kroll Ontrack's Legal Technologies** group (Electronic Discovery, Paper Discovery, Computer Forensics) assists attorneys, businesses and investigators with the collection, organization and preparation of data for review and analysis in legal matters, regulatory filings, and investigations. More details about our company on: www.krollontrack.com