



Ontrack® Data Recovery

Data Recovery Capabilities

Ontrack Data Recovery services offer industry-leading solutions to recover data from virtually any type of data storage device. Utilizing a suite of proprietary recovery tools and the most experienced data recovery engineering team in the world, Ontrack Data Recovery is uniquely equipped to solve even the most extreme data loss scenario.

Data Recovery Service Options

Remote Services

Data recovery performed remotely through an Internet connection. This service performs lab-quality recovery right on your server, laptop or desktop bringing the data back online in a fraction of the time it takes to restore from a backup. Remote Services are available when hardware is functioning normally.

In-Lab Services

Data recovery performed in a secure cleanroom and lab – designed for opening hard drives and other devices without risk of contamination. In-lab services are offered in any situation in which the hardware is physically failing or damaged.

On-Site Services

Data recovery performed at your location by Ontrack Data Recovery engineers for the most critical and sensitive data loss situations.

Custom Solutions

Data recovery for your proprietary and/or highly complex systems. Our R&D team works with your developers or IT staff to create customized recovery tools to extract your lost data.

This guide outlines an extensive list of technologies that our engineers can service for data recovery. In addition to offering data recovery service on these listed items, our in-house Custom Solutions group has the expertise to develop customized recovery tools and methods for less commonly used and/or proprietary systems and databases.

Storage Manufacturers		Databases	Operating Systems
» 3PAR®	» Pillar®	» FileMaker®	» BSD
» Compellent	» Promise®	» Interbase®	» HP® UX
» DataCore™	» StorNext®	» Lotus® Notes	» IBM® AIX®
» Dell®	» Xiotech®	» Microsoft® Exchange	» Linux®
» Drobo™	» Infotrend®	» Microsoft® SharePoint®	» Macintosh®
» EMC®	» Intel®	» Microsoft® SQL	» Microsoft Windows®
» Equallogic®	» Isilon®	» Oracle®	» NetWare®
» Hitachi® (HDS)	» NetApp™	» Paradox®	» Sun™ Solaris™
» HP®	» NexSAN®	» Sybase®	» UNIX™
» IBM®	» Oracle®/Sun®	» Visual FoxPro DBF	» VAX / VMS
			» VMware®

Optical Media	Electronic Media	Magnetic Media
» CD-R / CD-RW	» CompactFlash	» RAID, SAN, NAS
» DVD-R / DVD+R	» Memory Stick	» SCSI, IDE, ATA, SATA, SAS
» DVD-ROM	» PC Cards (PCMCIA)	» Jaz / Zip, removable media
» DVD-RW / DVD+RW	» SD Media	» Floppy diskettes
» Magneto-Opticals (various formats)	» SmartMedia	» All tape media
	» Solid-State Drives	
	» USB Flash Drives	
	» xD Media	

Tape Media		
» LTO (all capacities)	» DLT (all formats)	» SuperDLT
» QIC / ¼"	» AIT, AIT2, AIT3	» StorageTek® 9840, 9940 series
» Mini-QIC / Travan	» 3480/3490/3490E	» ADR
» 8mm	» Ditto	» VXA
» 4mm DAT, DDS, DDS2, DDS3, DDS4	» DEC TK	» Exabyte 8mm 8200/9500/9700, Mammoth, M2 tape series
» CommVault®	» 9-Track	

Data Encryption Types	Smart/Mobile Phones	Digital Cameras/Players
» CheckPoint™ (Pointsec™)	» BlackBerry®	» iPod®
» McAfee EndPoint Encryption (Safeboot™)	» iPhone®	» iPad®
» BitLocker™	» Android™	» MP3 player technology
» Sophos SafeGuard Easy™	» Palm®	» Digital camera technology
» PC Guardian™	» Pocket PC/WinCE	
» Credent® Mobile		
» Symantec™ PGP		
» Windows EFS		
» TrueCrypt™		



For more information, call or visit us online.

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